



Transforming Calgary's Crisis Response System: Community Consultations

The City of Calgary has engaged Centre for Suicide Prevention and PolicyWise for Children & Families to examine Calgary's current crisis response system and envision how it can be transformed. We want to hear the voices of crisis response service users and frontline service providers to inform the future of crisis response services in Calgary.

Thank you for participating in this Community Consultation to provide input on the current system and your ideas for its future.

During our consultation, we'll ask:

1. How do you view Calgary's crisis response system?
2. What is working? What are some opportunities for growth?
3. What do we need to know about the clients you serve or the community of which you are a part?
4. What is your vision for the future of Calgary's crisis response system?

Please consider providing your input into this project through attending a Community Consultation and submitting an E-based written survey, available [HERE](#). This survey will take approximately 15 to 20 minutes to complete. At the end of the survey, there is an option to enter a draw for a \$25 gift card.

If you have any questions, contact Jeffrey Foster at jeff@suicideinfo.ca or 403-254-3900 ext. 226. We look forward to seeing you!

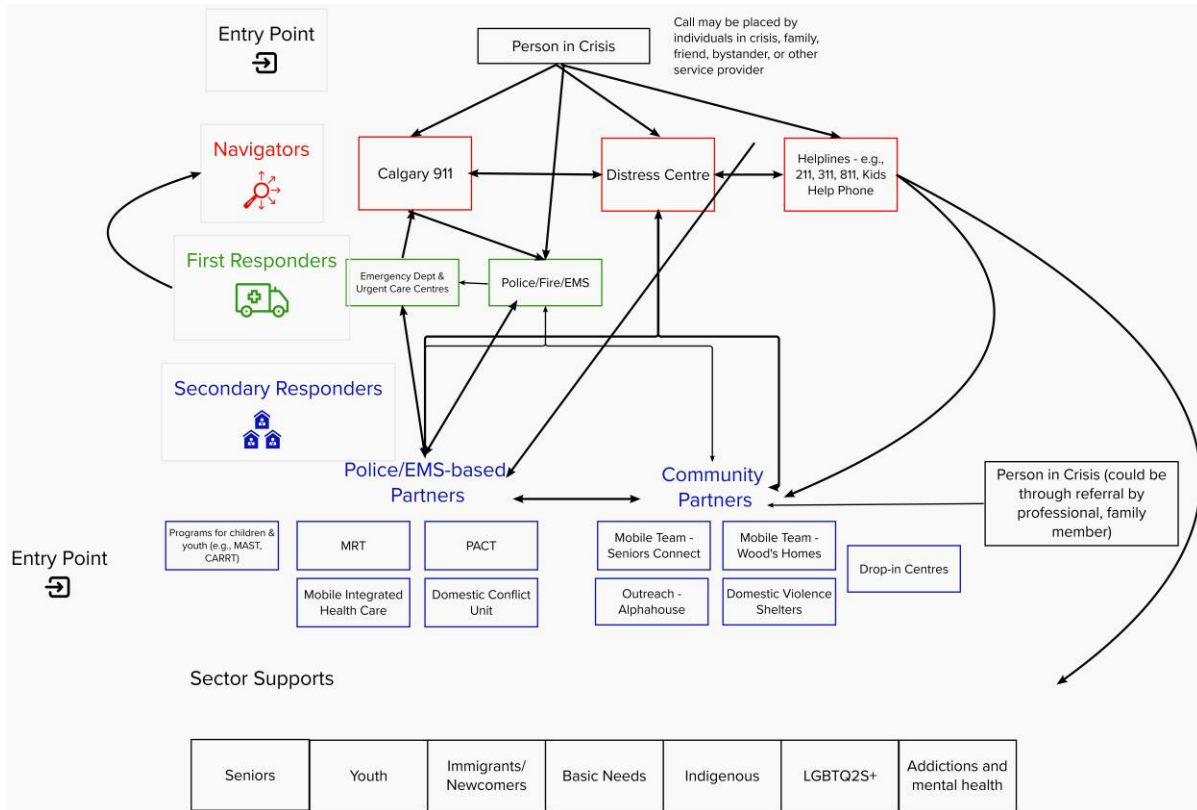
Background Information

'Crisis' and 'crisis response' are defined as personally as the individual experiencing the crisis. For the purposes of this project, "a person in crisis is a person in need of urgent support due to mental or emotional distress, conflict or a threat to their safety. Crisis response is defined as the immediate resources required by the individual experiencing a crisis, their families, friends and support networks."

Historically, police, fire and paramedics have been Calgary's primary emergency responders. While these services continue to be critical, other responders and combinations of responders are also important.

Snapshot diagram of Calgary's current crisis response system

Our research to date has helped us build this simplified diagram of the current system. This diagram will serve as our starting point during the community consultation sessions.



Meeting Agenda

Agenda Item	Time
Introductions and purpose of the project	15 minutes
Calgary's current crisis response system	20 minutes
Your clients, community, and how you relate to crisis response	40 minutes
Future vision of Calgary's crisis response system	40 minutes
Closing remarks	5 minutes

